Confused/ New User Story

User Story:

A new or confused user is using our software.

The user is unsure how to work the software or is interested in learning all the features.

The user can then easily navigate to a user guide.

The user guide contains a walkthrough of how to use the software as well as all the features.

The user guide also contains demonstration videos that can be used to learn the software.

Assumptions:

* User is on a compatible browser
* User has internet connection that can load guides